

Where will I get the SFTP credentials?

if you do not have your own SFTP server, you can create an SFTP account within our application. While you create a SFTP account, you'll need to request for the SFTP credentials. The SFTP credentials such as **SFTP Server Name**, **SFTP Login User ID**, **Input Folder Name**, and **Output Folder Name** will be auto-populated while you request for SFTP credentials. These credentials are non-editable. You'll need to setup the SFTP password on your own.

Below are the steps to create an SFTP account within the account.

Step 1: Log in to our application

Step 2: Go to menu and click on the '**Client / Trader Manager**' and Click on the **blue button** under View / Edit.

Step 3: Click '**Manage SFTP Account**' and further Click on the **Request SFTP Credentials**. Your SFTP credentials will be auto-populated except for SFTP login password. You' ll need to create a password of your own for SFTP login.

Step 4: Once you enter password, check the declaration checkbox and click '**Save & Continue**'.

Step 5: Click on '**Download SFTP configuration file for FileZilla**'. Read the SFTP instruction on the same page for further guidance.

Here's the video link on how to create an SFTP account within the account:

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